



Instead of saying....	Try saying...
"I am the medical student on the team..."	"Hi, my name is I'm one of the medical students working alongside your child's care team. I'll be here to help support you and your family as we all work together on providing care for your child."
"We were just talking about you [outside the room]..."	"We were just reviewing your child's progress/results and wanted to talk together to get your perspectives on how he/she is doing..."
"I'm going to tell you the plan for the day..."	"It would be great if we could work together to create a plan for the day..."
"As a team we've decided to/that..."	"We wanted to discuss our thoughts with you and hear your perspectives, and then we can make decisions together..."
"We are going to run some tests on your child..."	"In order to help us better understand what is going on with your child's health, we would like to do a few tests. We would like to discuss these with you, and why we think they would be helpful, but also understand your thoughts about them and answer any questions you or your child might have."
"We are planning on discharging your child tomorrow..."	"We were thinking that your child might be ready and safe to go home tomorrow. How do you feel about that?"
"Does that make sense?"	"I know that was a lot of information. Is there anything that you are unsure about, or anything I can explain better?"
"Do you have any questions?"	"I was wondering, what questions you might have?"
"The doctor will come talk to you later."	"Different members of your child's care team, like nurses, social workers, and doctors, may check in with you today. We all work together to support your child and your family."